

## Customer Service

For warranty, repairs or any missing parts, please contact [support@mbeat.com.au](mailto:support@mbeat.com.au) before returning to the point of purchase.

For the purposes of warranty, please keep the product's original packaging, with all manuals, cables and accessories included.

You can register your purchase with the below link:  
<https://www.mbeat.com.au/product-registration>

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## Bluetooth Pairing

1. Take the earbuds out of the charging case, they will power on and begin pairing with each other automatically.
2. When one of the earbuds LED flashes red/blue, the earbuds are ready for pairing.



### TIPS

During pairing, one earbud LED will flash red/blue (Right Channel) while the other will slowly flash red (Left Channel).

3. Enable your device's Bluetooth connection and search for device name "MB-TWS-X3". Select it to begin pairing. Once paired successfully, both earbud indicators will turn off. If you are wearing your earbuds, a voice prompt will indicate your earbuds are connected.



4. Once a device is paired with your earbuds, simply take the earbuds out of the case whenever you want to use them; it will automatically pair with the closest and most recent paired device.

For best results, pair with devices with iOS 8.0/Android 4.3 and above.

### To Reset

If the earbuds are not pairing together or cannot seem to connect to your device, reset the earbuds by doing the following: Turn off your device's Bluetooth and take the earbuds out of the charging case.



Press both earbuds 5 times – when done successfully both LEDs will flash red/blue.

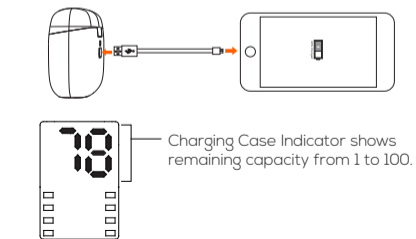
Press the **RIGHT** earbud twice – this will designate the earbud the Right Channel for pairing purposes. Earbuds should now be paired with each other and ready to connect.

### TIPS

- Take care to use the earbuds at a reasonable volume and duration; high volume and long exposure can lead to hearing loss.
- The earbuds cannot adjust volume in mono (single piece) mode, but you can still adjust the volume on the paired device.

### Power Bank Feature

This charging case has a built-in power bank function; the +5V USB power port can charge your devices using a USB-A cable.



Charging Case Indicator shows remaining capacity from 1 to 100.

## Product Care

### CAUTION

This product contains a built-in lithium battery. Please do not expose this product to sunlight, open flames or heat sources such as but not limited to radiators, heaters, kettles or other appliances that may heat up. Do not dispose of into open fire, as it may explode.

1. No user serviceable parts: do not disassemble components for any reason. Warranty voided if opened.
2. Do not expose product to corrosive liquids or abrasive chemicals.
3. Do not expose product to extreme temperatures.
4. Take care when operating around small children as earbuds are small and considered a choking hazard.
5. Do not use product during a thunderstorm; thunderstorms may cause abnormal equipment operation and increased risk of an electric shock.
6. While driving, avoid using earbuds as not to be distracted from danger.

## Troubleshooting

### 1. Cannot find earbuds during Bluetooth pairing:

- Make sure the earbuds are not already paired or trying to pair with a nearby device.
- Delete the earbuds under list of previously paired devices on nearby phones or Bluetooth devices.
- If it still fails to show up, delete all previously paired devices stored on your device and try again.
- If it still doesn't work, reset the earbuds by following the steps in "To Reset".

### 2. Cannot pair L & R earbuds together:

- To pair both sides, take both L & R earbuds out of the charging case at the same time.
- If it still fails to pair together, delete the earbuds under list of previously paired devices on your phone or Bluetooth device.
- If it still doesn't work, reset earbuds by following the steps in "To Reset".

### 3. Earbuds dropping out or disconnecting:

- Make sure earbuds are charged.
- Make sure the distance between Bluetooth signal and earbuds is less than 10 meters.
- Prevent excessive obstruction between you and source of Bluetooth signal, such as walls or doors.
- Make sure earbuds are paired together as 1 device, not paired separately.
- If earbuds are paired separately, delete the earbuds from paired device and pair again.
- Avoid other Bluetooth signal interference such as other Bluetooth devices in the nearby area.
- If it still doesn't work, reset earbuds by following the steps in "To Reset".

### 4. Poor sound quality or noise isolation:

- A brand new pair of earbuds will require burn-in to improve the sound quality over time.
- Make sure you change to an ear tip more appropriately sized for your ear; the correct fit should isolate ambient sounds which is immediately noticeable, and be comfortable for extended use.

# Welcome Guide

**Product Code: MB-TWS-X3**

For product FAQ or missing parts, please contact:  
[support@mbeat.com.au](mailto:support@mbeat.com.au)

Thank you for choosing this mbeat® product. Please read the instructions carefully before use. Store this manual in a safe place for future reference.

### Features

- Comfortable and secure in-ear sports design.
- 8mm drivers with exceptional sound quality.
- Optimised wireless connectivity with Bluetooth 5.0.
- IPX5 water/sweat resistant for active/sports use.
- Up to 5 hours playtime per charge, 70 hours with case.
- 1200mAh high-capacity case with power bank feature.


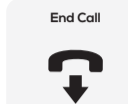


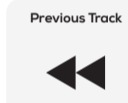
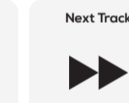
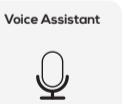


### NOTE:

- \* Device does not come fully charged: please place the earpieces in charging case and connect to power until fully charged.
- \* When pairing for the first time, please ensure to pair both earpieces.

### Specifications

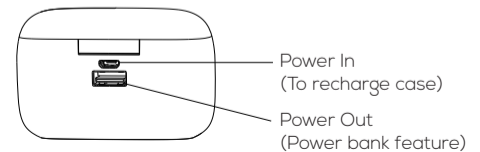
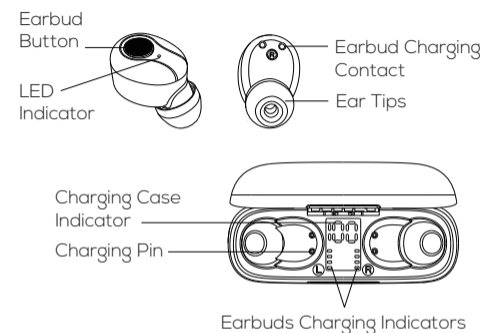
Bluetooth Version: 5.0
Transmission Distance: Up to 10m
Frequency Range: 20Hz~20KHz
Sound Driver Size: 8mm 16Ω × 2
Earbud Standby Time: Up to 80 hours (when connected with the phone)
Talk Time: Up to 4.5 hours per charge, over 60 hours with charging case.
Play Time: Up to 5 hours per charge, over 70 hours with charging case.
Battery Case Capacity: 1200mAh
Earbud Battery Capacity: 40mAh
Earbud Fully Charged Time: 1.5 hours
Earbud Weight: 4.3g (each)
Earbud Dimensions: 26mm × 16.5mm × 23mm
Product Dimensions: 78mm × 27mm × 51mm (case)
Product Weight: 80.5g (earbuds + case)

### Quick Operation

 <p>Answer Call</p> <p>Press Either Earbud Once</p>	 <p>End Call</p> <p>Press Either Earbud Once</p>	 <p>Reject Call</p> <p>Press &amp; Hold Either Earbud</p>
 <p>Play/Pause</p> <p>Press Either Earbud Once</p>	 <p>Previous Track</p> <p>Press Left Earbud Twice</p>	 <p>Next Track</p> <p>Press Right Earbud Twice</p>
 <p>Voice Assistant</p> <p>Press &amp; Hold Either Earbud*</p>	 <p>Volume Up</p> <p>Press &amp; Hold Left Earbud</p>	 <p>Volume Down</p> <p>Press &amp; Hold Right Earbud</p>

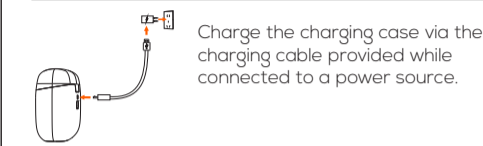
\*Only available when not playing media or in a call.

### Product Overview

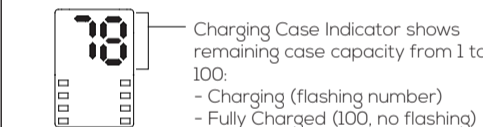


### Product Operation

#### Charging The Case



Charge the charging case via the charging cable provided while connected to a power source.



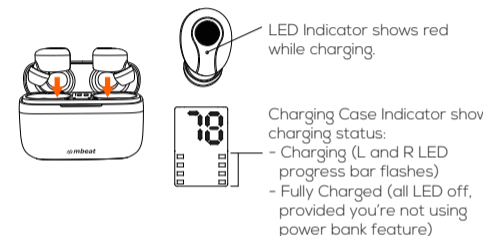
Charging Case Indicator shows remaining case capacity from 1 to 100:  
 - Charging (flashing number)  
 - Fully Charged (100, no flashing)

### NOTE

Please charge the case with DC5V/1A charger or USB interface of a PC (you must use a certified charger); repeated charging and use of earbuds will cause the battery performance to decrease, which is normal for all rechargeable batteries. (Do NOT press the charging pins to avoid damaging the springs or pins)

### Charging Earbuds

To charge the earbuds, place them into the charging case while it is either fully or partially charged.

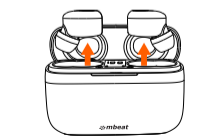


LED Indicator shows red while charging.

Charging Case Indicator shows charging status:  
 - Charging (L and R LED progress bar flashes)  
 - Fully Charged (all LED off, provided you're not using power bank feature)

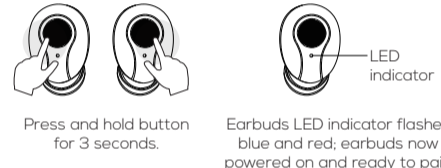
### Automatic Power On

Take out the earbuds from the charging case. Earbuds will power on and begin pairing automatically.



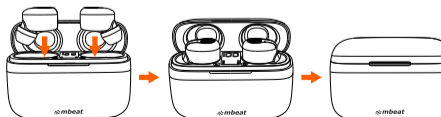
### Manual Power On

If the charging case is unavailable, press and hold the earbud buttons for 3 seconds to switch them on. When on, LED indicator will begin flashing and enter into pairing mode automatically. This must be done with both earbuds separately.



### Automatic Power Off

Place both earbuds into the charging case, they will enter charging mode and power off automatically.



### Manual Power Off

If the charging case is not available, press and hold the earbud button for 6 seconds, earbuds will switch off automatically.



Alternatively, disconnect the Bluetooth connection on your paired device; the earbuds will power off automatically after 5 minutes without an active connection.

### Wearing Your Earbuds

Choose the ear tips that fit you best; earbuds should be snug but comfortable, with a noticeable dampening of ambient noise when worn. Insert earbuds at an angle and twist into place to fit into ear canal. Make sure the correct earpiece (L or R) goes in their corresponding sides.

