

Troubleshooting

Device Not Charging:

- Make sure the device is compatible with wireless charging.
- Make sure to align the charging coil on the device with the charging pad.
- Make sure the device is not in a case that is metallic, magnetic, or 5mm thick.
- If your phone is connected via a cable, wireless charging will be disabled.

Additional Troubleshooting Steps:

- Restart/update your device.
- Reposition your device.
- Remove any phone/earphone case.
- Check that the charger and cables are plugged in correctly.
- Make sure the phone temperature is not too high, as it will disable wireless charging.
- Remove any cables attached to device while charging wirelessly.
- Make sure you're using a compatible power adapter in conjunction with the charging pad; for best results, use a QC3.0 or PD compatible USB-C charger that is rated 18W or higher.

Product Care



Use original or certified cables.



Avoid overloading device.



Avoid exposure to liquids.



Avoid extreme temperatures.



Don not disassemble.

Customer Service

For warranty, repairs or any missing parts, please contact **support@mbeat.com.au** before returning to the point of purchase.

For the purposes of warranty, please keep the product's original packaging, with all manuals, cables and accessories included.

You can register your purchase with the below link:
<https://www.mbeat.com.au/product-registration>

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Product
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QR Code

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Welcome Guide

GORILLA POWER 10W Qi Certified Wireless Charging Pad

Product Code: MB-WCS-07

For product FAQ or missing parts, please contact:
support@mbeat.com.au

Thank you for choosing this mbeat® product. Please read the instructions carefully before use. Store this manual in a safe place for future reference.

Features

- Portable Qi certified 10W wireless charging pad.
- Fast charge Qi compatible devices such as phones, watches, earbuds and more.
- Compatible with other wireless charging protocol such as iPhones and AirPods.
- Simply place device on top and begin charging; no cables, no hassle.

Safety Information

*Indoor use only. Product requires USB-C power supply to work. Devices need to be Qi wireless charging compatible to work on the wireless charging pad. Not recommended for devices with metallic, magnetic, credit card cases or cases thicker than 5mm. Wireless charger may become warm when charging devices.

Package Contents

1 × Qi Certified Charging Pad	1 × USB-C Charging Cable	1 × Manual
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Product Specifications

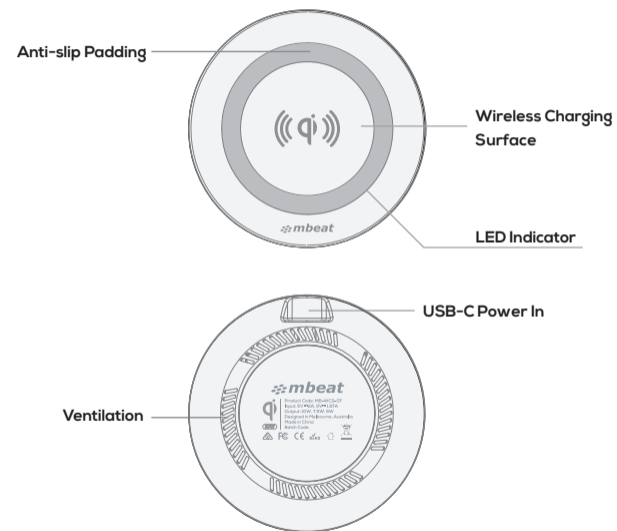
Input Voltage: DC 5V/2A, 9V/1.67A
Charging Port: USB-C
Qi Wireless Charge: 5W/7.5W/10W
1m USB-C Charging Cable Included.
Compatible Devices: Qi compatible smartphone, wireless earbuds.
Product Dimension: 9.7cm × 9.7cm × 1.6cm
Product Weight: 118g
Package Dimension: 17cm × 11cm × 2cm
Package Weight: 168g

* Power supply not included.

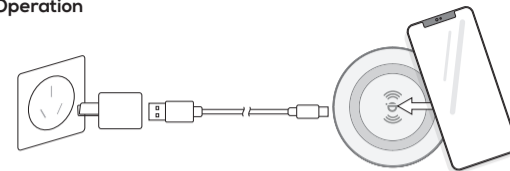
Compatibility

1. iPhone™ 8, iPhone™ 8 Plus, iPhone™ X, iPhone™ Xs, iPhone™ XR, iPhone™ Xs Max, iPhone™ 11, iPhone™ 11 Pro, iPhone™ 12
2. Samsung Galaxy™ S9, S8, S8+, S7, S7 edge, S6, S6 edge, Note 5
3. Google Nexus™ 4, 5, 6, Pixel 3, Pixel 3 XL
4. Huawei™ Mate RS Porsche Design, Mate 20 Pro, Mate 20 RS Porsche Design
5. Apple Watch™ series 1, 2, 3, 4, 5, 6
6. AirPods™ Pro, AirPods™ 2
7. Supports other models that are compliant with Qi certified wireless charging standard, such as wireless charging based smart watches, earbuds and earphones.

Product Overview



Operation



Connect the power with a wall charger.

Place a supported mobile device on the charging pad.

NOTE: For best results, please use comparable 18W USB-C PD or QC3.0 charger. If a conventional 5V/2A USB charger is used, the total wireless charging output is limited to Max. 10W. You may experience slow charging if you attempt to charge multiple devices simultaneously.

LED Indicator Status



Charging

The LED will light BLUE to indicate charging. The light will disappear after 5 seconds.



Foreign Object Detected

If the LED is flashing, remove any foreign objects that may affect charging (such as metal plated and other objects) from the charging area.