

Troubleshooting

1. Cannot find earphones during Bluetooth pairing

- Make sure the earphones are not already paired or trying to pair with a nearby device.
- Delete the earphones under list of previously paired devices on nearby phones or Bluetooth devices.
- If it still fails to show up, delete all previously paired devices stored on your device and try again.

2. Cannot pair both left & right earphones together

- "Reset" earphones by returning them to the charging case, wait 10 second and take them out again.
- To pair both sides, take both L & R earphones out of the charging case at the same time.
- If it still fails to pair together, delete the earphones under list of previously paired devices on your phone or Bluetooth device.

3. Earphones dropping out or disconnecting

- Make sure earphones are charged.
- Make sure the distance between Bluetooth signal and earphones is less than 10 meters.
- Prevent excessive obstruction between you and source of Bluetooth signal, such as walls or doors.
- Make sure earphones are paired together as 1 device, not paired separately.
- Earphones are paired separately, delete the earphones from paired device and re-pair again.

4. Sound quality/noise isolation not ideal

- A brand new pair of earphones will require burn-in to improve the sound quality over time.
- Make sure you change to an ear tip more appropriately sized for your ear; the correct fit should isolate ambient sounds which is immediately noticeable, and be comfortable for extended use.

Customer Service




For FAQ and more information:

<http://www.mbeat.com.au/support>

Support email:

support@mbeat.com.au

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Connect To Life

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Welcome Guide

MB-TWS-E2

Thank you for choosing this mbeat® product. Please read the instructions carefully before use. Store this manual in a safe place for future reference.

Features

Truly wireless with uncompromising sound: exceptional stereo hi-fi sound with the latest Bluetooth 5.0 technology, supports both iOS & Android phones.

Compact & lightweight: Ergonomically designed to fit in your ear securely & comfortably. Portable battery case fully charges your earphones up to 3 times for an additional 18 hours of playtime!

Simple touch controls & LED indicators: Play, pause and skip songs, power on/off, activate voice assistant and reject calls all with touch controls. LED indicators shows charging, connected, or out of battery.

Pair with your phone within minutes: Compatible with many phone models including iPhone 8/X/XS/XR/11/11 Pro, Samsung Galaxy models, Huawei, Sony, HTC, Google Pixel and tablets/music players including the iPad and iPod.

IPX5 Protection for peace of mind: Water and sweat-resistant, perfect for long runs, working out at the gym, or any exercise. No more wires to get in your way!

NOTE:

* Device does not come fully charged: please place the earpieces in charging case and connect to power until fully charged.

* When pairing for the first time, please ensure to pair both earpieces.

Specifications

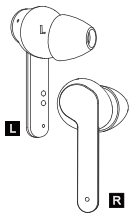
EARPHONES

Bluetooth version: 5.0
Charging Voltage: +3.7V
Battery Capacity: 50mAh x2
Play time:
60% volume up to 6h
Additional 18 hours from battery case
Fully Charging Time: 1 hour
Wireless Profile Support:
HSP/HFP/A2DP/AVRCP
Sensitivity: 96±3dB

Package Contents

2 Earphones (L & R), Battery Case, Manual, Charging Cable, S/M/L Silicon Ear Cups

Operation

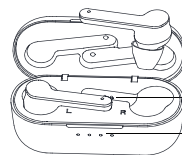


- L R** Single Tap: Play/Pause/Answer/End Call
- L R** Double Tap: Next Track
- L R** Triple Tap: Previous Track
- L R** Hold 2 Seconds: Power On
- L R** Hold 3 Seconds: Rejection/Voice Assistant
- L R** Hold 5 Seconds: Power Off

BATTERY CASE

Capacity: 500mAh
Input power: +5V/1000mA
Output power: +5V/100mA
Charging Port: Micro USB
Fully Charging time: 2 hours
Additional Play Time: 18 hours

BATTERY CASE

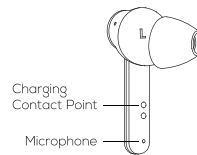


Charging Pins
Battery LED Indicator

Charging Time: 2 hours
Charging Status:

Power	LED Indicator
100%	● ● ● ●
75%	● ● ● ○
50%	● ● ○ ○
25%	● ○ ○ ○

EARPHONES (LED INDICATOR)



Charging Contact Point

Microphone

When charging:

- Earphones LED indicator is red
 - Battery case LED indicator flashes white
- Fully Charged:

Battery case LED stops flashing

Charging Time: Approx. 1 hour
Low Battery: LED indicator flashes red and sound prompt is played

Bluetooth Pairing

- Place both earphones into the battery case to switch on. The earphones are activated when the LED on the earphones are red.
- Take the L & R earphones out of the battery case, the LED indicator will flash red and white, and the two will be automatically connected together. Once connected successfully, one of the earphones will continue to flash red and white, while the other will slowly blink white; the earphones are now in pairing mode.
- Enable your phone's Bluetooth connection and search for the name "MB-TWS-E2", select it to begin pairing. Once paired successfully, the LED indicators will flash white slowly.
- To use the paired earphones, simply remove from battery case, the earphones will automatically power on. Once done, put it back in the battery case, it will begin charging and switch off automatically.