

Troubleshooting

Device Not Charging on Wireless Charging Pad:

- Make sure the device is compatible with wireless charging.
- Make sure to align the charging coil on the device with the charging pad.
- Make sure the device is not in a case that is metallic, magnetic, or 5mm thick.
- If your phone is connected via a cable, wireless charging will be disabled.

Additional Troubleshooting Steps for Wireless Charging Pad:

- Restart/update your device.
- Reposition your device.
- Remove any phone/earphone case.
- Check that the charger and cables are plugged in correctly.
- Make sure the phone temperature is not too high, as it will disable wireless charging.
- Remove any cables attached to device while charging wirelessly.

Product Care



Use original or certified cables.



Avoid overloading device.



Avoid exposure to liquids.



Avoid extreme temperatures.



Don not disassemble.

Customer Service

For warranty, repairs or any missing parts, please contact support@mbeat.com.au before returning to the point of purchase.

For the purposes of warranty, please keep the product's original packaging, with all manuals, cables and accessories included.

You can register your purchase with the below link:
<https://www.mbeat.com.au/product-registration>

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Welcome Guide

Power supply with wireless PAD

Suitable for Model: MB-UWC-5K, MB-UWC-5B, MB-UWC-5S



This Power Supply is only suitable for IT equipment, such as Apple, Samsung, Huawei and other brands mobiles and tablets.
Indoor use only.

Thank you for choosing this mbeat® product. Please read the instructions carefully before use. Store this manual in a safe place for future reference.

Features

Comprehensive Charging Solution

Featuring Quick Charge 3.0, smart USB charging, USB Type-C and Qi certified wireless charging to meet the ever-changing charging demand. Charge multiple devices in the same place!

Charge Five Devices Simultaneously

Offers a Quick Charge 3.0 port (up to 18W), two smart USB-A ports (up to 12W each), one USB Type-C port (up to 12W) and a Qi certified wireless charger (up to 10W) to charge five devices simultaneously.

Universal Wireless Charging

Enjoy the ultimate wireless charging freedom with Qi certified wireless charging; simply place your Qi compatible device on the charging pad for fast and easy charging up to 10W.

Stay Charged & Organized

This Gorilla Power charging dock helps you manage multiple devices charged all in one place, perfect at home, at work, and more! Keep everything charged and handy at all times!

Safety Information

Product requires USB-C power supply to work. Devices need to be Qi wireless charging compatible to work on the wireless charging pad. Not recommended for devices with magnet or credit card cases. Phone cases that contain metal, magnets, or are thicker than 5mm will interfere with wireless charging. Wireless charger may become warm when charging devices.

Product Specifications

Input Voltage: AC 100~240V~50/60Hz 1.5A
Total Output: DC 5V/10A, max. 50W
Fast Charge USB Port: DC 5V/3A, 9V/2A, 12V/1.5A
Smart USB Port: DC 5V/2.4A × 2
USB Type-C Port: DC 5V/2.4A
Qi Wireless Charge: 5W/7.5W/10W
Compatible devices: Smartphones, tablets and Qi compatible wireless charging device.
Product Dimension: 23cm × 11.1cm × 6.7cm
Product Weight: 0.5kg
Package Dimension: 25cm × 19cm × 5cm
Package Weight: 0.64kg

*Device charging cable not included.

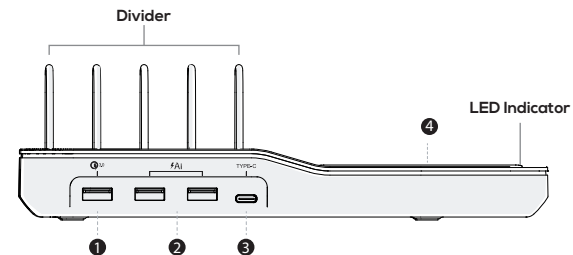
*Devices need to be Qi wireless charging compatible to work on the wireless charging pad. Not recommended for devices with magnet or credit card cases.

*This power supply is only suitable for Information Technology Equipment.

Package Contents

1 × Charging Station	1 × Power Cord	1 × Manual
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Product Interface



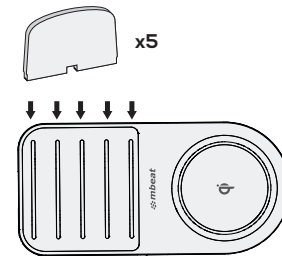
- 1 Fast Charge USB Port: DC 5V/3A, 9V/2A, 12V/1.5A
- 2 Smart USB Port: DC 5V/2.4A × 2
- 3 USB Type-C Port: DC 5V/2.4A
- 4 Qi Wireless Charge: 5W/7.5W/10W

Qi Fast Charge Compatibility

1. iPhone™ 8, iPhone™ 8 Plus, iPhone™ X, iPhone™ Xs, iPhone™ XR, iPhone™ Xs Max, iPhone™ 11, iPhone™ 11 Pro, iPhone™ 12
2. Samsung Galaxy™ S9, S8, S8+, S7, S7 edge, S6, S6 edge, Note 5
3. Google Nexus™ 4, 5, 6, Pixel 3, Pixel 3 XL
4. Huawei™ Mate RS Porsche Design, Mate 20 Pro, Mate 20 RS Porsche Design
5. Apple Watch™ series 1, 2, 3, 4, 5, 6
6. AirPods™ Pro, AirPods™ 2
7. Supports other models that are compliant with Qi certified wireless charging standard, such as wireless charging based smart watches, earbuds and earphones.

Installation

Insert the divider into the slots in the charging station and press down firmly until you hear a click.



Connect to Power



*Please use the cable provided to avoid damaging the unit.



LED Indicator

The LED will flash BLUE to indicate charging.

