Troubleshooting

Apple Watch not charging.

- Apple Watch can only be charged with the official magnetic charging cable that came with the watch, it cannot be charged on any other wireless charging surface of this charger. Charging cable is not included.

Phone not charging.

- Make sure to use an 18W PD or QC3.0 adapter if charging multiple devices at once.
- The phone case or ring holder is too thick, remove it before charging.
- Rest the phone in portrait mode, not landscape mode, to align with charging coils.

- Smart watch/Earbuds/Wireless device not charging.
- Make sure devices are compatible with Qi wireless charging technology. - Make sure devices are aligned with charging coils.

results, especially if charging multiple devices.

Devices charging too slowly. - Make sure to use an 18W PD or QC3.0 adapter for best charging

Use original or certified cables.



Product Care

Avoid overloading device.



Avoid exposure to liquids.



Avoid extreme temperatures.





Customer Service

For warranty, repairs or any missing parts, please contact support@mbeat.com.au before returning to the point of purchase.

For the purposes of warranty, please keep the product's original packaging, with all manuals, cables and accessories included.

You can register your purchase with the below link: https://www.mbeat.com.au/product-registration





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Welcome Guide

≋:mbeat

Product Code: MB-WCS-03

For product FAQ or missing parts, please contact: support@mbeat.com.au

v12-2020

Thank you for choosing this mbeat® product. Please read the instructions carefully before use. Store this manual in a safe place for future reference.

Features

- Charge up to 3 wireless devices simultaneously with a compatible PD or QC3.0 charger.
- Universally compatible with wireless charging smartphones, earbuds and Apple Watch
- Oi certified wireless fast charge capable when using 18W PD or OC3.0 equivalent charger or above.
- Minimise clutter with tailored Apple Watch magnetic charger holder.*
- Supports Apple Watch USB-A and USB-C magnetic charging cables.
- *Apple watch original magnetic charging cable not included.

For best results, please use comparable 18W USB-C PD or QC3.0 charger. If a conventional 5V/2A USB charger is used, the total wireless charging output is limited to Max. 10W. You may experience slow charging if you attempt to charge multiple devices simultaneously.

Package Contents

1 × Wireless Charging Stand 1 × USB-C Charging Cable 1 × Manual Product Specifications USB-C Input: 5V/3A, 9V/2A Output 1 (Mobile): Max. 10W Output 2 USB-A Port (Apple Watch): Max. 5V/400mA, 2W* Output 3 USB-C Port (Apple Watch): Max. 5V/400mA, 2W* Output 4 (Mobile/Earbuds): Max. 5V/1A, 5W Wireless Charging Distance: ≤ 8mm Wireless Charging Efficiency: ≥ 70% Supports both USB and USB-C Apple Watch magnetic charging cable. Supports 18W USB-C PD or QC3.0 charger Supports 5V/2A conventional USB charger Product Dimensions: 122mm × 82mm × 109mm

Product Weight: 260g *Apple watch original USB/USB-C magnetic charging cable not included. Output 2 and Output 3 total output 5V/IA

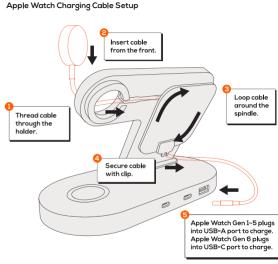
- Compatibility 1. iPhone™ 8. iPhone™ 8 Plus. iPhone™ X. iPhone™ Xs. iPhone™ XR. iPhone™ Xs.
- Max. iPhone™ 11. iPhone™ 11 Pro. iPhone™ 12
- 2. Samsung Galaxy ™S9, S8, S8+, S7, S7 edge, S6, S6 edge, Note 5
- Goode Nexus™ 4. 5. 6. Pixel 3. Pixel 3 XL 4. Huawei [™] Mate RS Porsche Design, Mate 20 Pro, Mate 20 RS Porsche Design
- 5. Apple Watch™ series 1, 2, 3, 4, 5, 6
- Air Pods™ Pro. Air Pods™ 2 Supports other models that are compliant with Qi wireless charging standard, such as wireless charging based smart watches, earbuds and earphones.

Product Overview



NOTE: FOR BEST RESULTS

Please use a comparable 18W PD or QC3.0 charger. (Recommended model number: MB-CHGR-PQCI8B)



Please Note: Apple Watch original magnetic charging cable not included.